

SCRUM MASTER

Role Summary

Scrum Master helps support the development team and product owner in delivering incremental value each sprint for the products. They are knowledgeable in scrum and are able to educate others on Agile methodologies and practices. The Scrum Master facilitates the scrum process, protects the team from interference, and removes obstacles so that the team can deliver the sprint goal. They remove impediments and act as a shield from external distractions. They create a safe working environment for the team and are an innovator who constantly seeks continuous improvement and builds higher performing teams. The Scrum Master has a primary responsibility to help the self-organizing, self-managing team achieve its goals.

Responsibilities

Build and coach high performing teams

Look for ways to strengthen teams understanding of Agile /Scrum concepts and principles

Ensure teams actions are aligned with the project goals /vision

Ensure Scrum practices are used and improved within and across teams

Bring transparency to Business and IT organization about development and grow trust

Identify trade offs between short and long term benefits to drive shared vision between the team and product owner

Foster a continuous learning environment helping teams to inspect & adapt

Key Skills

Domain Expertise

4+ years of relevant work experience with Agile and Scrum

Certified Scrum Practitioner (CSP) or Certified Scrum Coach (CSC) (not

Agile /Digital Experience

Knowledgeable about various Agile methodologies and experienced in coaching Scrum and Kanban teams.

Delivery or software development background.

Individual Skills

Strong communication skills- Able to propagate information promptly, clearly, and unambiguously

Team Leadership - Experienced in assessing how the team is doing and drive necessary actions to improve

Able to develop and foster teamwork and facilitate team dynamics

Excellent problem solving, organizational and analytical skills, with the ability to coach and mentor team all roles on a Scrum team

Skilled in building relationships and navigating through organizations

An ideal candidate will also have technical experience working with various technology stacks and coaching development teams

Mindset & Behaviours

Assertive, with the confidence to be voice of authority-not afraid to do what is best for the team

Brings a high energy and passionate outlook to the job and can influence those around her/him

Able to build a sense of trust and rapport that creates a comfortable & effective workplace.